



Key Steps for Returning Refrigerant Containers & Materials

NOTE: Return Authorization (RA) Number must be included on all forms and tags

Empties <i>Return for Deposit</i>	Defective Containers <i>Leakers/Damaged Cylinders</i>	Full Product <i>Overstock or Excess Inventory</i>	Recovered Refrigerant <i>For Reclaim</i>
<ol style="list-style-type: none"> 1. Complete the RA* form and the BOL for empty cylinder returns, email them to Roslyn.jones@usa.dupont.com or fax to 302-355-4167 to initiate the return process. 2. Within 2 business days TONA will call the shipper and provide the RA#, carrier name and any other required details. 3. Enter the RA# and Pro# on the RA form and the BOL.. 4. Tag each pallet, ton or ½ ton with appropriate Empty Cylinder Return tag (H-43891)– write RA # on tag. 5. Ship to DuPont. Attach copy of RA form and BOL to shipment as packing list and give copy of both forms to carrier. <p>*RA – Return Authorization</p>	<ol style="list-style-type: none"> 1. Complete the RA* form and the BOL for empty cylinder returns, email them to Roslyn.jones@usa.dupont.com or fax to 302-355-4167 to initiate the return process. 2. Within 2 business days TONA will call the shipper and provide the RA#, carrier name and any other required details. 3. Enter the RA# and Pro# on the RA form and the BOL.. 4. Tag each pallet, ton or ½ ton with appropriate Empty Cylinder Return tag (H-43896)– write RA # on tag. 5. Ship to DuPont. Attach copy of RA form and BOL to shipment as packing list and give copy of both forms to carrier. 	<ol style="list-style-type: none"> 1. Call DuPont Customer Service Representative (CSR) to obtain approval for the return. 2. After the return has been approved, the CSR will call with the RA# and instructions on how to return the shipment, e.g., Freight Prepaid or Collect. 3. Complete the RA form and the BOL for full product returns. Check appropriate box on the BOL form Freight box (top right). 4. If shipping Freight Collect, TONA will call and provide the RA#, carrier name and any other required details 5. Ship to DuPont. Attach copy of RA and BOL to shipment as packing list. Give copy of both forms to the carrier. 	<ol style="list-style-type: none"> 1. Call TONA at 800-554-8662 to obtain RA* number and coordinate shipment pickup. 2. Complete BOL form—include RA # in top right box. 3. Tag and label each cylinder with Refrigerant I.D. tag (H-24107) 4. Ship to Hudson Technologies. Attach copy of BOL to shipment as packing list. Provide carrier with copy of BOL. 5. Fax copy of BOL to Hudson at 217-373-1432. <p style="text-align: center;">NOTE: Do NOT Combine Recovered Refrigerant returns with Empty, Defective or Full Product Returns.</p>

Empty Cylinder Returns

- Minimum return requirements for DuPont to pay freight include either 12 empty 125-lb. and/or one empty half-ton cylinder.
- Palletize horizontally for a maximum of 12 cylinders (96-lb. and 125-lb.) per pallet. Use scalloped separators for 3 layers of 4 cylinders each. Double-band the cylinders to the pallet at both the front and the rear of each pallet.
- Specialty containers e.g., 10 or 24-lb. water capacity, should be consolidated and returned on a separate pallet (no min.). These should be shipped with other return containers.
- Half-tons must be shipped upright, and ton tanks must be shipped horizontally with valve protection cover in place, parallel to the end of the truck using required blocking and bracing practices as outlined in DOT 49CFR, Part 177. **Assure valves are closed.**

Defective (Leakers/Damaged) and Full Product Returns

- Flammable material (Dymel® A, Dymel® 152A, and Formacel® Z-2) must be palletized and banded vertically for a maximum of 16 cylinders (70-lb. and 95-lb.) per pallet. Use scalloped separators to secure cylinders in vertical position. Consolidate and ship with return containers. If cylinder is totally empty, it's acceptable to ship horizontally (see guidelines above).

Recovered Refrigerant Returns

- Minimum return requirements for DuPont to pay freight include 800 lbs. gross recovered refrigerant returned.

Authorized Return Sites

DuPont Fluoroproducts c/o Louisville Packaging 7745 National Turnpike, Unit 190 Louisville, KY 40214 Fax: 502-363-8010	DuPont Fluoroproducts c/o Franke Filling, Inc. 5960 Tension Drive Fort Worth, TX 76112 817-457-8527	<u>Tons/Half -Tons from Gulf Coast Only:</u> DuPont c/o Jacobson Lprt WH 11505 Highway 225 LaPorte, TX 77571 Fax: 281-867-1005 Phone: 281-471-5151	<u>Tons: Zvron® 8020, Zvron® 23, and Formacel® Z-8 Only</u> DuPont FLPR Chambers Works Route 130, Bldg. K-28 Deepwater, NJ 08023	<u>Recovered Refrigerants</u> Hudson Technologies, Inc. 3402 North Mattis Champaign, IL 61821 Fax: 217-373-1432	<u>Dymel A , Dymel 152a, Formacel Z-2</u> DuPont Fluoroproducts c/o Aeropres 773 North Main Sibley, Louisiana 71073
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NOTE: Contact TONA @ 800-554-8662 with any carrier related questions once you are given an RA#.