



RETURN AUTHORIZATION FORM
(FOR RETURN OF DUPONT EMPTY CYLINDERS, DEFECTIVE or FULL PRODUCT CONTAINERS)

RA # _____
Carrier/Pro # _____
 (Enter both after TONA schedules shipment)

Date: _____
 Site shipping hours: _____
Contact Name & Phone #
 (Required for scheduling shipment): _____

Company Name: _____ Customer Ref. or PO No. _____
 Address/City/State: _____

DISTRIBUTOR NAME/ADDRESS/PHONE # FOR REFUND (if not the same as above):

- INSTRUCTIONS:**
1. Complete this **RA form and the BOL**, email them: FCReturns-CSR@usa.dupont.com or fax to 302-355-4167 to initiate the return process. EXCEPT: Full Product Returns must first call your Customer Service Representative.
 2. Within 2 business days TONA will call the shipper and provide the RA #, carrier name and any other required details.
 3. **Enter the RA# and Pro # on this form.**
 4. Tag each pallet, ton or ½ ton with appropriate Empty Cylinder Return tag and write RA # on tag.
 5. Ship to DuPont. Attach a copy of RA and BOL to

Empty Cylinder Returns for Deposit - Complete this section, do not include defective or full cylinders in this section.

For Customer Use Only				For DuPont use only				
GMC	Cylinder Description	Deposit	Quantity Shipped	Quantity Received	Difference (received - shipped)	Confirm deposit Value	Defects noted	Comments
A00000830	CYL 10LB 3AA1800 HI PRESS	\$130						
A00000858	CYL 24LB 3AA1800 HI PRESS	\$150						
A00000894	CYL 84LB 3AA1800 HI PRESS	\$200						
A00079970	TON 1585LB 110A2000W HI PRESS	\$6000						
A00944893	TON 1682LB 110A500/800W	\$3500						
A01158142	TON 1682LB 110A500/800W	\$2800						
A00101446	HALF TON CYL 1000LB 4BW240/260/400	\$1000						
A01158151	HALF TON CYL 1000LB 4BW240/260/400	\$750						
A00000938	CYLINDER 125LB 4BA300/400	\$125						
A01158160	NATIONAL/UNITED owned 125LB 4BW300	\$100						
Other								

Defective Product or Full Product being Returned for Credit - Complete this section.

To be completed by customer					For DuPont use only	
Product & container size	Batch Number	Quantity shipped	Shrink-wrap intact (Y or N)	If no please describe the defect	Defect confirmed (Y or N)	Comments



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IMPORTANT FOR ALL RETURNS: RA# MUST BE INCLUDED ON ALL SHIPPING DOCUMENTS

Empty Cylinder Returns

- Minimum empty cylinder return requirements include either 12 empty 125-lb. and/or one empty half-ton cylinder.
- Palletize horizontally for a maximum of 12 cylinders (96-lb. and 125-lb.) per pallet. Use scalloped separators for 3 layers of 4 cylinders each. Double-band the cylinders to the pallet at both the front and the rear of each pallet.
- Specialty containers e.g., 10 or 24-lb. water capacity, should be consolidated and returned on a separate pallet--no minimum requirement per pallet. These are to be shipped with other return containers.
- Half-tons must be shipped upright, and ton tanks must be shipped horizontally with valve protection cover in place, parallel to the end of the truck using required blocking and bracing practices as outlined in DOT 49CFR, Part 177. **Assure valves are closed.**
- Empty Cylinders Return for Deposit Policy details can be found in the customer only area of our website at www.refrigerants.dupont.com. Acceptable shipments must contain less than 25% non-DuPont cylinders.

Defective (Leakers/Damaged) and Full Product Returns

- Flammable material (Dymel® A, Dymel® 152A, and Formacel® Z-2) must be palletized and banded vertically for a maximum of 16 cylinders (70-lb. and 95-lb.) per pallet. Use scalloped separators to secure cylinders in vertical position. Consolidate and ship with return containers. If cylinder is totally empty, it's acceptable to ship horizontally (see guidelines above).

Authorized Return Sites

DuPont Fluoroproducts c/o Louisville Packaging 7745 National Turnpike, Unit 190 Louisville, KY 40214 Phone: 502-363-8000 Fax: 502-363-8010	DuPont Fluoroproducts c/o Franke Filling, Inc. 5960 Tension Drive Fort Worth, TX 76112 Phone: 817-457-5755 Fax: 817-457-8527	<u>Dymel A , Dymel 152a, Formacel Z-2</u> DuPont Fluoroproducts c/o Aeropres 773 North Main Sibley, Louisiana 71073
<u>Tons/Half -Tons from Gulf Coast Only:</u> DuPont Fluoroproducts Jacobson Lprt WH 11505 Highway 225 LaPorte, TX 77571 Phone: 281-471-5151 Fax: 281-867-1005	<u>Tons: Zyron® 8020, Zyron® 23 & Formacel® Z-8 Only</u> DuPont Fluoroproducts Chambers Works Route 130, Bldg. K-28 Deepwater, NJ 08023	<u>NOTE:</u> Contact TONA @ 800-554-8662 with any carrier related questions.